Defining Roles: Who can do what?

# APS and other players in Family and Social Services Administration

Michael Patterson

Director, Adult Protective Services

To provide information regarding Adult
Protective Services and other organizations
within the Family and Social Services
Administration that provide services to
endangered adults and the elderly.

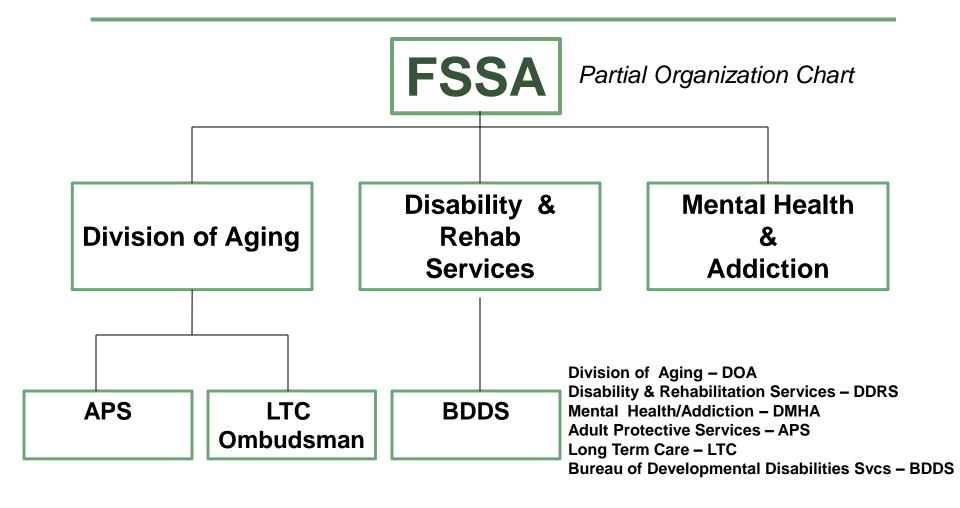
## References

- IC 12-10-3. Adult Protective Services
- 455 IAC 1-2 Adult Protective Services
- FSSA Website. www.in.gov/fssa/
- CICOA Website. www.cicoa.org
- Provider Training Program, June 27, 2014 (Debbie Pearson)

## **Outline**

- Organization
- The Challenge Ahead
- Adult Protective Services
- Division of Aging
  - Area Agencies on Aging (AAA)
  - Home & Community Based Services (HCBS)
  - Funding (Waivers & CHOICE)
- Bureau of Developmental Disabilities (BDDS)
- Division of Mental Health and Addiction (DMHA)
- Summary

## Family and Social Services Administration (FSSA)



## Legislative Report, 2014

- Cases of substantiated abuse up 23% from 1562 to 1927
- Cases of substantiated neglect up 13% from 3243 to 3664
- Cases of substantiated financial exploitation up 27% from 1696 to 2162

## **Adult Protective Services**

## APS:

#### Duties:

- Part of Division of Aging
- Provide info to public
- Establish APS policy/procedures
- Contract with hubs for APS Units
- monitor program and budget
- receive reports of Abuse
- forward reports to units (5 days)
- Annual report to legislature

#### Toll Free hotline

- Receive reports of neglect, battery or exploitation
- Refer reports to units
- Ave 30 reports/day
- Looking for low cost improvements

# **APS Unit:** Investigate, substantiate & coordinate

- Investigate Complaints
- If "endangered adult" determination
  - Initiate procedures to protect
  - Coordinate with DOA or others to obtain protective services
  - Monitor to determine effectiveness
  - Comply with notification requirements e.g. licensed healthcare facility

### LTC Ombudsman:

- Part of DOA
- Investigate, advocate/resolve problems in LTC facility
- 17 local offices

# Division of Aging (DOA)

# Area Agencies on Aging (AAA):

- There are 16 AAA
- Case management, information and referrals for aging or developmentally disabled.
- Entry point for Home Community Based Services (HCBS)
  - Medicaid waiver
  - CHOICE

## **Examples of HCBS:**

- Attendant
- Personal emergency response system
- Medication set-up
- Home modifications
- Skilled nursing
- Respite
- Delivered meals
- Devices, e.g. lift chairs
- Transportation
- Legal assistance
- Pest control
- Vehicle modifications
- Caregiver support
- Adult day services

## **Funding Sources:**

- Older American's Act Title III
- SSBG Social Services Block Grant
- Waivers
  - Div. of Family Resources (DFR) approves Medicaid eligibility
  - DOA approves Medicaid Waiver
  - Age and Disability Waiver & Traumatic Brain injury Waiver
  - Skilled nursing home level of care
  - Intermediate level (3 ADLs)
- CHOICE
  - State funded
  - Broader diagnosis available
  - 2 ADLs required
  - Medicaid ineligible

## **Bureau of Develpmental Disabilities**

- Supports individuals with intellectual and developmental disabilities
- Goal is to enable individuals to live as independently as possible
- 8 District Offices
- What do they do?
  - Intake
  - Eligibility
  - Level of Care
  - Enrollment
  - Ongoing service coordination
    - waiver program
    - Supported group living
    - Nursing facilities
    - Institutional Care
- See http://www.in.gov/fssa/2328.htm

## **Division of Mental Health and Addiction**

- Sets standards to ensure quality services to promote individual, family and community resiliency and recovery
- What do they do?
  - Certify community mental health centers and addiction treatment providers
  - License inpatient psychiatric hospitals
  - Operate 6 state hospitals
  - Provide funding support for target population with financial need
- Wide variety of needs based services available
- See http://www.in.gov/fssa/dmha/4521.htm

## Summary

- APS
  - 18 contracted units; investigate, substantiate, coordinate
  - No social services provided by Adult Protective Services; must coordinate with other agencies
- AAA's -
  - 16 regions in Indiana; contracted by DOA
  - Point of entry for HBCS funded by waivers and CHOICE
- BDDS Community support and residential services for developmentally disabled
- DMHA Needs based community support and institutional services for mentally ill and those with addiction disorders

## Conclusion

## **Michael Patterson**

Phone: 317-232-7418

Email: michael.patterson@fssa.in.gov